



Innovaccer Inc. CASE STUDY | Information Technology Services

PROFILE

Industry

Information Technology Services

The Challenge

Innovaccer Inc. was looking for a DLP solution to gain visibility and control over file transfers and ensure data security while working remotely. They wanted an additional layer of protection to prevent data leaks, losses, and theft.

The Solution

Endpoint Protector

Why Endpoint Protector?

Innovaccer Inc. has chosen Endpoint Protector because of its granularity, cross-platform capabilities, which include support for Linux-based operating systems, and because the solution was user-friendly and easy to deploy.

About Innovaccer Inc.

Innovaccer Inc. provides a leading healthcare data activation platform, focusing on delivering more efficient and effective healthcare through the use of pioneering analytics and transparent, clean, and accurate data. Innovaccer's aim is to simplify complex data from all points of care, streamline the information and help organizations make powerful decisions and realize strategic goals based on key insights and predictions from their data.

The Challenge

Innovaccer Inc. was searching for a DLP solution to gain visibility into the daily file exchanges within the organization. They wanted a tool that offers advanced control over data and helps with malicious and suspicious activities, especially while they work out of the office.

The DLP solution they needed would provide cross-platform capabilities and protect sensitive data on Windows and Linux-based computers.

The ideal product for Innovaccer Inc. is easy-to-use and comes with a user-friendly interface.

"With Endpoint Protector, we increased our ability to understand the entirety of our infrastructure and find gaps where our data could have been compromised."

Aneesh Sharma Infrastructure Security Lead

About Endpoint Protector

Endpoint Protector is an enterprise-grade DLP software for Windows, macOS, Linux computers, Thin Clients, and Desktop-as-a-Service (DaaS) solutions. It is an ideal choice for companies running on multi-OS networks, and the solution's modular format allows them to mix and match the right tools to serve specific needs. The solution puts an end to data loss, data theft, and data leaks by monitoring and blocking all data transfers to cloud-based services and applications such as web browsers, email, or Skype. It also monitors the use of portable storage media such as USB sticks and memory cards. Strong security policies prevent data from leaving the company unlawfully or accidentally.

The Solution

Innovaccer is using Endpoint Protector's Device Control, Content Aware Protection, and eDiscovery modules.

The Device Control module helps to prevent data leaks by monitoring and controlling USB and peripheral ports. With the Content Aware Protection module, Innovaccer Inc. scans and protects data in motion with content inspection and contextual scanning of data. This module prevents data leakage and data loss through various exit points, including web browsers, email clients, and applications such as Microsoft Outlook, Skype, or Dropbox. The eDiscovery module scans data stored on endpoints, identifying confidential information, and allowing Administrators to take remediation actions.

"Since we have been working out of the office for more than a year now, the logs and telemetry solely from the VPN and master switch are not enough to swiftly introspect all malicious and suspicious activity across the organization. Now we feel we have better control over our infrastructure from a data security standpoint," - Aneesh Sharma said. For Innovaccer, the most valuable Endpoint Protector features are content-aware scanning, offline temporary passwords, and granular clipboard customizations.

"Since we've pushed a mandate to install Endpoint Protector on every employee's device, we are confident that our newly gained visibility will help us in incident response, data forensics, as well as proactive data protection in the future," - Sharma added.

For Innovaccer Inc., it was advantageous that Endpoint Protector offers cross-platform protection. The company chose our solution because, besides Windows, it can efficiently safeguard sensitive data on Linux-based operating systems. The easy deployment of the product and its user-friendliness are also among its strengths, according to the company.

Innovaccer Inc. rated Endpoint Protector's features, granularity, ease of installation, ease of use, staff availability when calling or asking for assistance, support, and updates as very good.

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